



Regulation and Licensing Department - Chief Information Officer (CIO)

Compensation

Salary will be commensurate with education and experience.

Job Description

Introduction

The New Mexico Regulation and Licensing Department (RLD) serves the residents of New Mexico by safeguarding the public through fair regulation of businesses and professionals to promote economic growth and consumer protection. The CIO will lead the department's IT initiatives to enhance operational efficiencies, ensure compliance with state and federal standards, and provide innovative solutions that support the department's core mission of serving the people of New Mexico. The role includes oversight of IT systems, cybersecurity, cloud services, and stakeholder engagement to advance the department's goals and initiatives.

Location of Position

The position is located at the New Mexico Regulation and Licensing Department, 2550 Cerrillos Road, Santa Fe, New Mexico 87505. Occasional travel may be required to meet stakeholders and oversee projects. Applicants must be a resident of, or be willing to relocate to, New Mexico and possess or obtain a New Mexico driver's license (or resident ID card).

Main Purpose of Job

The Chief Information Officer (CIO) is a full-time, exempt position reporting directly to the Administrative Services Division Director at RLD. This position is responsible for developing and implementing a strategic IT vision, overseeing technology initiatives, and ensuring compliance with state and federal standards. The CIO will manage IT services, foster innovation, and build an efficient and secure IT environment for the department.

Position Duties

Leadership and Strategy:

- Develop and execute a comprehensive IT strategy aligned with RLD's goals.
- Represent RLD in state forums, legislative committees, and external engagements to advocate for technology solutions.
- Provide visionary leadership to promote innovation and continuous improvement.

Technology and Systems Management:

- Oversee IT infrastructure, cybersecurity, enterprise resource planning (ERP), and cloud services.
- Ensure reliable, secure, and scalable IT operations that meet departmental needs.
- Monitor key performance metrics and manage vendor contracts to ensure service delivery.

Policy Development and Compliance:

- Create and enforce IT policies that comply with the State of New Mexico and industry standards.
- Collaborate with legal counsel, leadership, and union representatives to implement approved policies.

Stakeholder Engagement:

- Partner with department leaders to assess and address IT requirements.
- Advocate for IT funding and strategic initiatives.

Team Leadership and Development:

- Recruit, manage, and mentor IT staff, fostering a culture of collaboration and accountability.
- Promote team performance and professional growth.

Minimum Education or General Requirements**Education:**

- Bachelor's degree in Computer Science, Information Technology, Business Administration, or a related field is required.
- Master's degree is preferred.

Experience:

- Minimum of 10 years of senior management experience, including budget management, personnel supervision, policy development, and public relations.
- At least 5 years in IT leadership roles, with expertise in state, local, or federal government operations preferred.
- Proven experience in IT architecture, cybersecurity, project management, and emerging technologies.

Preferred Skills:

- Knowledge of cutting-edge technologies and IT trends.
- Strong negotiation and advocacy skills.
- Effective communication and stakeholder management abilities.

How to Apply

Interested applicants should submit their resume and letter of interest to:

Juan Torres, RLD Administrative Services Division Director

Email: juan.torres@rld.nm.gov